

Final Place Survey Results 2008/09

As part of the new performance indicator framework all local authorities are required to carry out a new survey, the Place Survey, every two years. The Place Survey is used to collect data for 18 citizen perception indicators that are a component of the new National Indicator set along with a wide range of other questions regarding the local area and local public services.

The final weighted Place Survey indicators have recently been released by DCLG. An analysis of these indicators is included at Appendix C. It should be noted that this survey was carried out in November 2008 by the legacy authorities; Mid and South Bedfordshire District Council. Therefore the data is now almost 12 months old and some of the survey questions relate to the legacy councils, not Central Bedfordshire Council. However, this data still provides useful intelligence on public perceptions of the area and has been used by the inspectorates to help form their judgement for the Comprehensive Area Assessment (CAA) inspection.

The results for all of the national indicators from the Place Survey are provided in the table below. The red scores indicate the six perception indicators which are 3% or more below the national average, these are:

- NI 4 - % of people who feel they can influence decisions in their locality
- NI 21 - Dealing with local concerns about anti-social behaviour and crime by the local council and police
- NI 22 - Perceptions of parents taking responsibility for the behaviour of their children in the area
- NI 27 - Understanding of local concerns about anti-social behaviour and crime by the local council and police
- NI 37 - Awareness of civil protection arrangements in the local area
- NI139 - People over 65 who say that they receive the information, assistance and support needed to exercise choice and control to live independently

The thematic groups of the LSP are already aware of the survey data and have built these factors into their delivery plans.

In order to provide more up to date information following local government reorganisation, Central Bedfordshire Council has commissioned an independent residents survey which will provide updates for national indicators 3, 4, 6, 21, 27 and 37. These results will be available by December 2009.

Appendix C

Place Survey National Indicators	Polarity	Central Beds	National Average
NI1: % of people who believe people from different backgrounds get on well together in their local area	High is good	81.4%	76.4%
NI2: % of people who feel that they belong to their neighbourhood	High is good	56.9%	58.7%
NI3: Civic participation in the local area	High is good	12.6%	14.0%
NI4: % of people who feel they can influence decisions in their locality	High is good	23.8%	28.4%
NI5: Overall / general satisfaction with local area	High is good	80.1%	79.7%
NI6: Participation in regular volunteering	High is good	24.3%	23.2%
NI17: Perceptions of anti-social behaviour	Low is good	17.3%	20.0%
NI21: Dealing with local concerns about anti-social behaviour and crime issues by the local council and police	High is good	22.7%	26.3%
NI22: Perceptions of parents taking responsibility for the behaviour of their children in the area	High is good	25.3%	29.6%
NI23: Perceptions that people in the area treat one another with respect and consideration	Low is good	26.4%	31.2%
NI27: Understanding of local concerns about anti-social behaviour and crime issues by the local council and police	High is good	21.2%	24.8%
NI37: Awareness of civil protection arrangements in the local area	High is good	12.3%	15.3%
NI41: Perceptions of drunk or rowdy behaviour as a problem	Low is good	28.0%	29.0%
NI42: Perceptions of drug use or drug dealing as a problem	Low is good	27.3%	30.5%
NI119: Self-reported measure of people's overall health and well-being	High is good	79.1%	75.8%
NI138: Satisfaction of people over 65 with both home and neighbourhood	High is good	83.5%	83.9%
NI139: The extent to which older people receive the support they need to live independently	High is good	26.2%	30.0%
NI140: Fair treatment by local services	High is good	74.7%	72.4%